# PASSPORT USER MANUAL



This manual was created for the Illinois Department of Healthcare and Family Services (HFS)'s Non-Emergency Transportation Services Prior Authorization Program (NETSPAP).

Created and Revised by: First Transit

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## A. INTRODUCTION TO PASSPORT

PassPORT is a free web-portal developed by First Transit for use with the Non-Emergency Transportation Services Prior Authorization Program of Illinois, directed by HFS, the IL Department of Healthcare and Family Services.

PassPORT enables LTC Facilities, Dialysis Centers, and NET Providers to view the approved, denied, and pending requests as stored in the ADEPT prior authorization system. Providers can also submit Single Trips and Standing Prior Authorizations (SPAs) online.

The purpose of this document is to educate you, the User, on the Log In procedures and features of PassPORT. Note, however, that information displayed through this web portal – even prior authorization, does not guarantee payment by IDPA/HFS.

PassPORT is available 24 hours a day, 7 days a week, and there is no limit on the amount of transactions allowed. In order to function properly, you will need high-speed access to the Internet (DSL, Cable modem, or T-1 line) and an Internet browser (such as Internet Explorer, Mozilla Firefox, etc).

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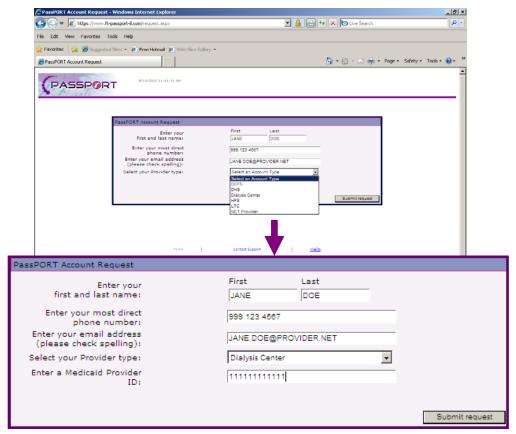
## B. CREATING A NEW ACCOUNT

If you do not yet have a PassPORT account, follow the steps below to create one.

1. Click on the "Request a New Account" link.



2. Enter the information requested. Once you select a Provider type, you will be asked to provide your Medicaid Provider ID. This is the 12-digit number you use to bill IL Medicaid.

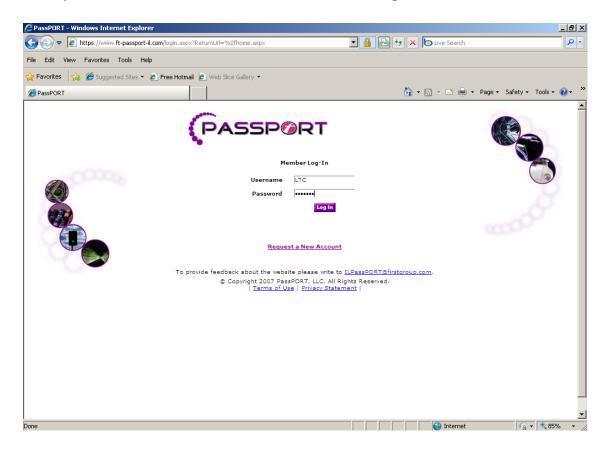


3. Click on the "Submit request" button. You will receive instructions by email.

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## C. LOG IN INSTRUCTIONS

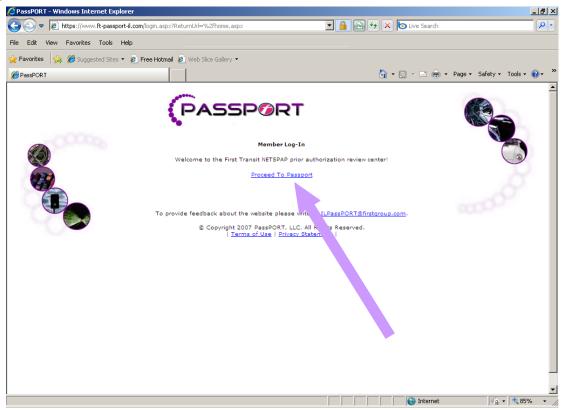
- 1. Open a web browser window.
- 2. Go to www.ft-passport-il.com.
- 3. Enter your Username and Password, and click on the "Log In" button.



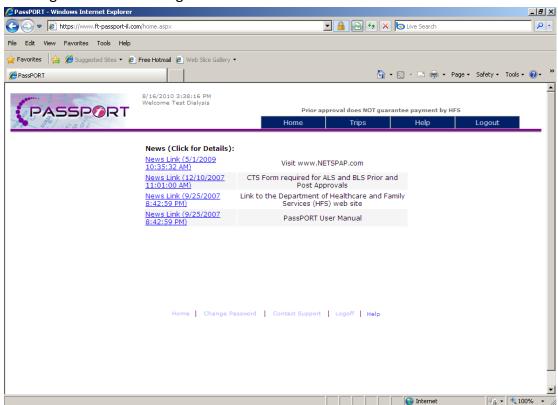
The first time you log on to PassPORT, and before you can continue, you will be asked to review the Terms of Use and validate your acceptance.

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A successful attempt will bring you to the following welcome screen. Click on the "Proceed to Passport" link.

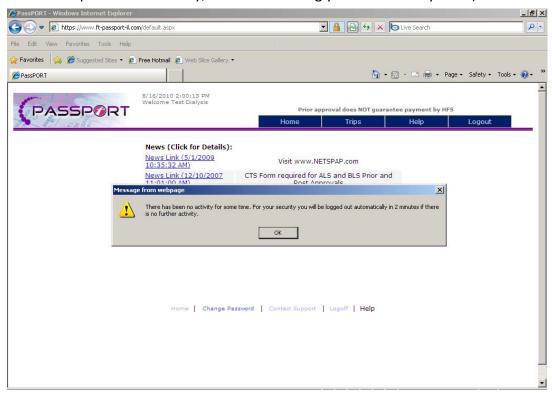


You will be brought to the Home Page.

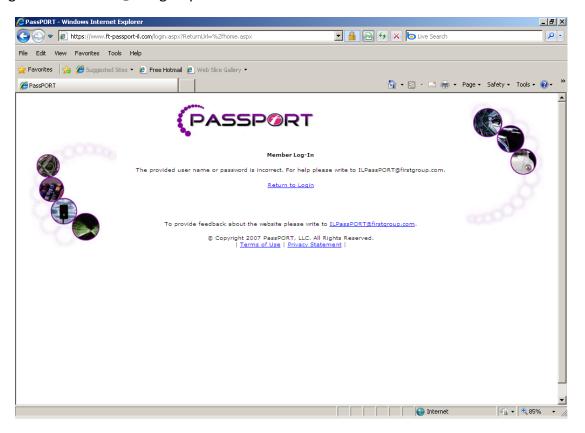


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(Note, if there is a period of inactivity, PassPORT will log you out of the system.)



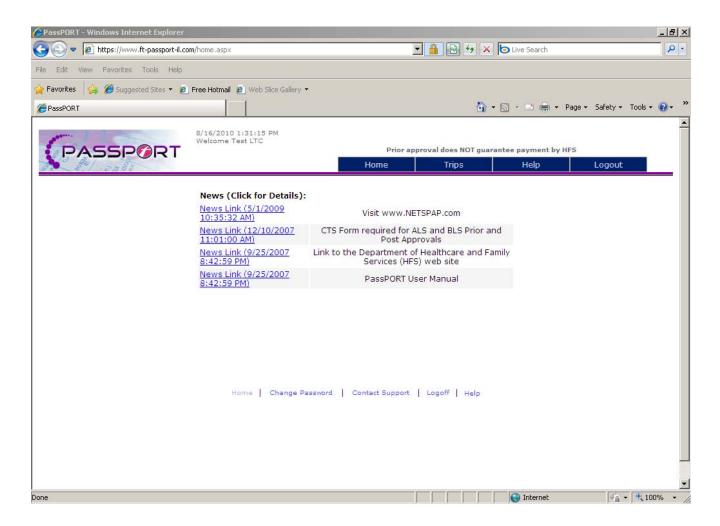
An unsuccessful attempt will bring the following screen. Click on the "Return to Login" link to try again, or if you have forgotten your Password or require any further assistance, send an email message to ILPassPORT@firstgroup.com.



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## D. THE HOME PAGE

The Home page contains links to the latest news, policy updates, HFS, and the PassPORT User Manual. (For additional info, visit <a href="https://www.netspap.com">www.netspap.com</a>)



## E. SEARCH TRIPS

The Trips tab at the top of the Home page gives you the following viewing options; *Trips by RTN, Trips by Date,* or *Trips by Client*. Dialysis Users will also see the *Renew Trip,* and *Renew by RTN* options.



NET Providers & LTC Facilities



**Dialysis Centers** 

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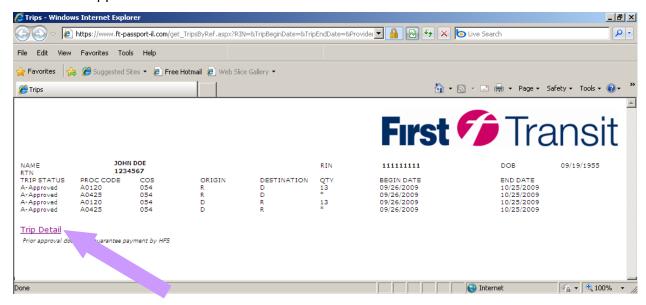
#### TRIPS BY RTN

The Trips by RTN screen allows you to look up a single request by its Request Tracking Number (RTN), an all-numeric number assigned by First Transit to the request when it was first entered into the system. Please note that NET Providers will only be able to see those requests assigned to their specific NET Provider Medicaid ID.



Once in the Trips by RTN page, enter the RTN in the "Enter a Request Tracking Number" field, and click on the "Continue" button.

The Billing Detail screen will open in a different window. It will display all trips matching the RTN entered. See Appendix A for instructions on how to read this screen.



Clicking on the "Trip Detail" link will open the Trip Detail screen in a different window. See Appendix B for instructions on how to read this screen.



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To print these or any other screens click on "File" on the Internet Explorer Menu, "Print", and "OK". The screen will print in the default printer. Screens can be closed at any time by clicking on the "X" button in the upper right hand corner.

#### TRIPS BY DATE

The Trips by Date screen allows you to look up trips for a single date or date range. Please note that NET Providers will only be able to see the requests assigned to their specific NET Provider Medicaid ID.



Once in the Trips by Date page, do the following:

1. Select a Trip Type. The available options are "Standing Orders", "Single Trips", or "All".

Select a Trip Type:	Standing Orders 🔻

2. Enter the Begin Date for the Trips to Review. The date can be entered manually or through the date selection pull-down box. Searches are limited to one calendar week.

	Enter begin date for trips to review (mm/dd/yyyy):	-
3. Enter	the End Date for the Trips to Review.	
	Enter end date for trips to review (mm/dd/yyyy):	

4. Select a Trip Status. The available options are "Approved", "Denied", or "All". Clicking "All" will show all approved, denied, and trips pending HFS authorization.

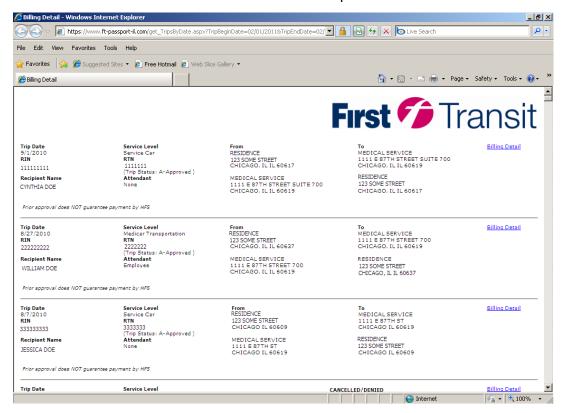
Continue

			Approved <b>⊙</b>
		Select a Trip Status:	Denied C
			All C
5. Click on	the "Continue" button.		

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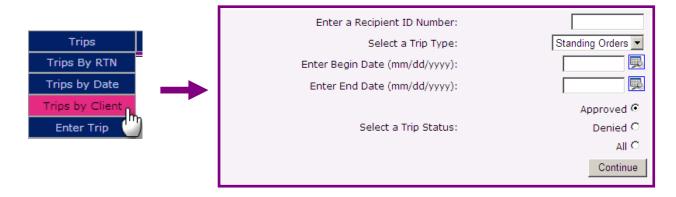
A comprehensive Trip Detail screen will open in a different window. The trip information is displayed in ascending RTN order. This means that the "oldest" RTNs will be listed first. This feature should assist you in identifying RTNs that may have previously been approved, but are now denied. Requests in a "*Pending*" status are reported at the end of the *Denials*.

See appendix B for further instructions on how to read a Trip Detail screen.



#### TRIPS BY CLIENT

The Trips by Client screen allows you to search for a particular Recipient ID Number (RIN), the 9-digit number assigned by HFS to the Participant.



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Once in the Trips by Client screen, do the following:

1. Enter the Recipient ID Number.

Enter a Recipient ID Number:	
------------------------------	--

2. Select a Trip Type. The available options are "Standing Orders", "Single Trips", or "All".

Select a Trip Type: Standii	ng Orders 🔻
-----------------------------	-------------

3. Enter the Begin Date of the trip(s) to review. The difference between begin date and end date cannot exceed 31 days.

	Enter Begin Date (mm/dd/yyyy):	
4. E	nter the End Date of the trips(s) to review.	
	Enter End Date (mm/dd/yyyy):	

5. Select a Trip Status. The available options are "Approved", "Denied", or "All".

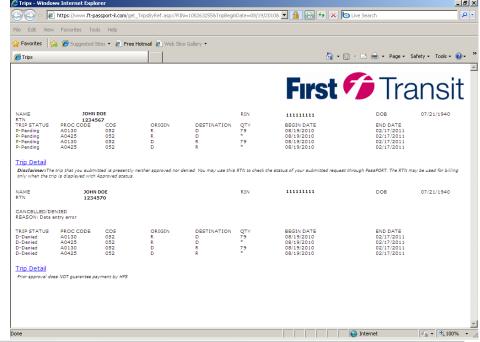
	Approved <b>⊙</b>
Select a Trip Status:	Denied C
	All C

6. Click on the "Continue" button.

Continue

The Billing Detail screen will open in a different window. See appendix A for instructions on how to

read this screen.



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### F. ENTER TRIPS

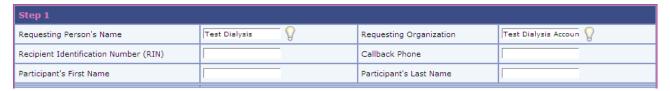
Use the Enter Trip screen used to enter Single Trip and Recurring/Standing Prior Authorization requests.



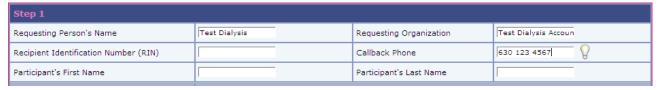
#### STEP 1 PAGE



The "Requesting Person's Name" and "Requesting Organization" fields are entered automatically with your account information; these fields are non-editable.



Enter the "Callback Phone" field with the most direct phone number to reach YOU, the requesting user.



Enter the "Recipient Identification Number (RIN)", "Participant's First Name", and "Participant's Last Name". This information must be an exact match of the Recipient data in the HFS system.

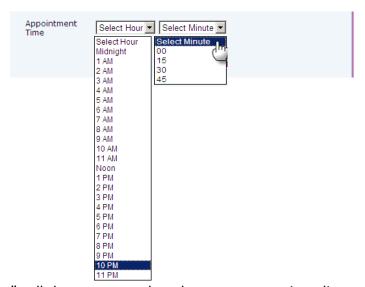
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Select the "Trip Type". The options available are "One-way" (for example, a hospital admit or hospital discharge), and "Round trip" (going to an appointment and back).



Enter the time of the medical appointment by selecting from the hour and minute fields under "Appointment Time". (For Round trip, also enter the approximate return time.)



On the "Trip Reason" pull-down menu, select the most appropriate diagnosis that pertains to specific medical appointment or visit. Pressing the first letter of the desired trip reason will take you to that selection on the menu.

If the specific diagnosis is not available, or to find out which is the best reason to use for a particular trip, email ilpassport@firstgroup.com.

Trip Reason	ACUPUNCTURE- NON APPROVABLE SERVICE

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ACUPUNCTURE- NON APPROVABLE SERVICE ALZHEIMER'S DISEASE
AMPUTATION-ARM
AMPUTATION-FINGER
AMPUTATION-FOOT

Once you have filled in all fields, click on the "Next" button.



If any of the required information is missing you will see an error message in the bottom left hand corner of the screen. Correct the information before proceeding.



#### **ROUND TRIPS**

Whenever you select "Round Trip" on the Trip Type, the screen will change to the shown below. Enter the hour and minute fields under the "Approximate Return Time".



#### RECURRING TRIPS

Recurring trips are those single RTN requests going to the same medical facility 2 or more times per month. Whenever you select "Recurring" on the Trip Frequency, the screen will change to the shown below. Fill in the "From Date" (begin date), "To Date" (end date), and "Appointment Days" (Days of the week) fields to continue.

Requests 2 or 3 times per month should be submitted with a Single Trip Reason (for example "ORTHOPEDIC PROBLEM". They will be processed as a Single Trip request.

Trip Frequency

C Single Recurring

From Date

(mm/dd/yyyy)

To Date

Appointment
Days

Su Mo Tu We Th Fr Sa

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#### STANDING PRIOR AUTHORIZATION (SPA)

Recurring trips going 4 times or more per month to the same medical facility are considered and processed as Standing Prior Authorizations (SPAs).

If the SPA is for any of the below reasons, the appropriate SPA Trip Reason should be selected:

STANDING ORDER-AQUA THERAPY STANDING ORDER-BHS STANDING ORDER-CHEMOTHERAPY STANDING ORDER-DIALYSIS STANDING ORDER-OCCUPATIONAL STANDING ORDER-PHYSICAL THERAPY STANDING ORDER-RADIATION THERAPY STANDING ORDER-SPEECH THERAPY T-ADHESIVE CAPSULITIS SHOULDER-39 T-AIDS NEUROLOGICAL INVOLVEMENT-26 T-AMPUTATION-39 T-AMYOTOPIC LATERAL SCLEROSIS-26 T-ANKYLOSING SPONDYLITIS-39 T-ANOXIC BRAIN INJURY-39 T-ARTHROGYPOSIS-39 T-BRACHIAL PLEXUS LESION-39 T-BRAIN TUMOR-39 T-CARDIAC REHAB II T-CARPAL TUNNEL SYNDROME-26 TICENTENT CODE SYMPROME 30

SPAs for any other therapy reasons begin with "T-" and may be selected from the pull-down menu. If no appropriate reason is available, the request will have to be processed as a "Departmental Override" and has to be faxed to First Transit on a paper SPA form (forms are available at www.netspap.com).

#### Please note:

- Physical Therapy, Occupational Therapy, Speech Therapy, Aqua Therapy, and Group Psychotherapy) requests 2 or more times in a month are considered SPAs and will be processed as such.
- Recurring trips that are a continuation of a SPA will be processed as a SPA.

See appendix C to see Trip Reasons for a current list of Trip Reasons available on the Single Trips and Recurring Trips drop-down menus.

For any questions recurring trips and SPAs, or any other policies and procedures, please contact First Transit at the Provider line (866) 503-9040.

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#### STEP 2 PAGE

Step 2						
	Location Name RESIDENCE				Phone 217-555-1212	
Pick Up Address	Street Number	Address CEDAR ST				
	Suite/Apt/Bldg					
	City GREENVILLE	Search	State IL		Zip Code 62246	
	Enter the first letter o name, then click "Sear selection box.	r two of the city rch" to populate the			Select an Origi Select an Origi RESIDENCE	
Is the recipient tra any other medical common appointme	location on O Yes (	⊙ No			MEDICAL SER PHYSICIAN HOSPITAL	VICE
Medical Provider Name		Most	cal Provider's Direct e Number			
Destination Address						
City State Zip Code						
	•	Search				
	Enter the first letter o name, then click "Seal the selection box.	r two of the city rch" to populate	Destination	on Code Se	elect a Destinatio	n Code 🔽

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The "Location Name", "Phone", and "Pick Up Address" fields all default to the Recipient's information, based on HFS files. You may change this information if necessary.

Step 2			
	Location Name RESIDENCE		Phone 630 123 4567
Pick Up Address	Street Number Address  123 SOME STREET  Suite/Apt/Bldg		
	City Search CHICAGO	State IL	Zip Code 60647
	Enter the first letter or two of the city nam populate the selection box.	e, then click "Search" to	

If the Recipient is traveling on the same day to another medical appointment select "Yes" on the section shown below, and enter the details of the other medical transportation on the "Please indicate" field that will subsequently appear.

If the Recipient is not traveling on the same day to another medical appointment leave "No" selected.

Is the recipient travelling to any other medical location on common appointment days?	C Yes € No	
---	------------	--

Enter the "Medical Provider Name" (f.e. Dr. Williams) that the Recipient is being transported to as well as the "Medical Provider's Most Direct Phone Number", needed to validate the appointment.

Medical Provider Name	DR WILLIAMS	Medical Provider's Most Direct Phone Number	217-222-1234
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Under the "Destination Address", enter the "Location Name" (f.e. St. Mary's Hospital), "Street Number", "Address", and "Suite/Apt/Bldg".

Location Name ST MARY'S HOSPITAL	·	
Street Number 100 Suite/Apt/Bldg	Address  MAIN ST	

Enter the first letter(s), of the city in the "City" field. Click on the "Search" button and select the appropriate city from the pull-down menu. The "State" will automatically populate based on the city you select. Enter the "Zip Code".

City	State	Zip Code
Enter the first letter or two of the city name, then click "Search" to populate the selection box.	Destination Code Select a Destination Code	

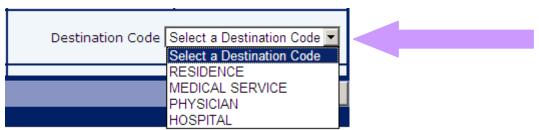
#### ORIGIN / DESTINATION CODES

RESIDENCE – home, long term care, shelter or any facility that is not a medical facility.

MEDICAL SERVICE – non-hospital appointments where no specific doctor is seen.

PHYSICIAN – appointments with a specific doctor, whether at hospital, clinic or private practice.

HOSPITAL – hospital visits when not seeing a specific doctor: MRI, radiology, lab, chemo/radiation, outpatient/inpatient treatments, etc.



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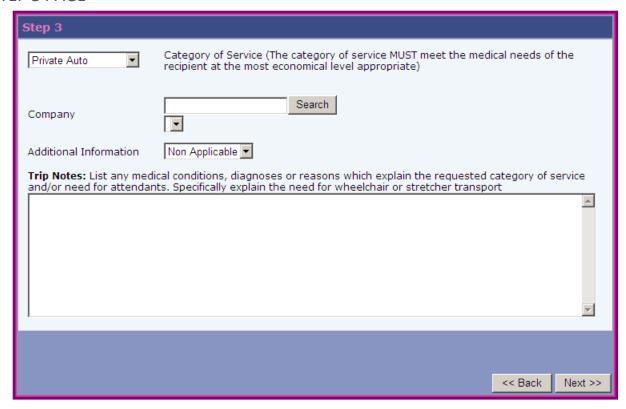
If the request is One-Way and "Hospital Discharge" is selected as the Trip Reason, the Pick Up and Destination information will be 'flipped'. All fields may be edited to reflect the actual information.

With One-Way "Hospital Discharge" requests, Step 2 will look as follows:

Step 2					
Medical Provider Name	DR JONES	Most	al Provider's Direct e Number	312-555-1	414
Pick Up Address		l <b>ress</b> DADWAY	,		
	City CH CHICAGO Enter the first letter or two of the name, then click "Search" to popul selection box.	city ate the	State IL	Origin Code	Zip Code 60601 Select an Origin Code
	Location Name RESIDENCE				Phone 773-555-4433
Destination Address	Street Number   Address   WESTERN   Suite/Apt/Bldg	AVE			
	City CH Search CHICAGO		State IL		Zip Code 60622
	Enter the first letter or two of the name, then click "Search" to popu selection box.		Destinati	ion Code Se	elect a Destination Code 🔻
Is the recipient travelling to any other medical location on C Yes <sup>⊙</sup> No common appointment days?					
					<< Back Next >>

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#### STEP 3 PAGE



Select the appropriate "Category of Service" for the request.



Enter the "Company". Type in the first few letters of the desired NET Provider in the text box and click on the "Search" button. The city and phone number will display next to the name to help you differentiate between similar names or service areas.

The pull-down list will be reduced to the NET Providers that match your search criteria; click on the appropriate option. If your desired NET provider does not display, reduce the number of letters you searched for, and confirm that you have selected the appropriate Category of Service.



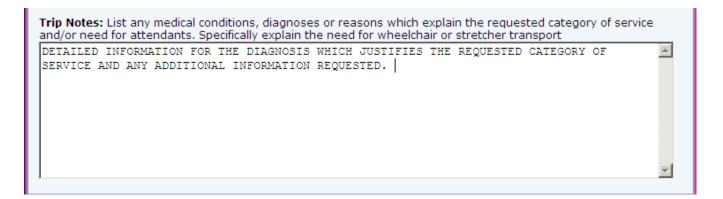
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Select the attendants, if applicable, under "Additional Information". "Oxygen/Supplies" will only be viewable for ALS and BLS transportation requests.



Enter the "Trip Notes" with information necessary for First Transit to complete the transportation adjudication. Information should substantiate the need for the category of service requested, and any additional information requested.

If this is the first time request, remember to provide First Assessment information, or contact First Transit to perform this assessment over the phone.



When all the fields have been entered correctly, click on the "Next" Button.



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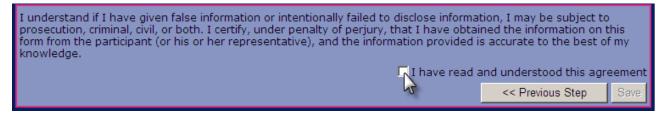
#### **REVIEW PAGE**

The Review page allows you to verify all of the requested information entered in the previous 3 steps. If any section requires modification, click on the "Edit Section [number]" button.

Review				
Requesting Person's Name	Test Dialysis	Requesting Organization	Test Dialysis Account	
Recipient Identification Number (RIN)	123456789	Callback Phone	630 123 4567	
Participant's First Name	WILLIAM	Participant's Last Name	DOE	
Reason for Trip	ANEURYSM			
From Date	09/16/2010	To Date	N/A	
Appointment Time	9:15	Appointment Days	Single trip	
Approximate Return Time	11:00	Trip Type	Round-trip	
				Edit Section 1
PU Loc Name PU Address PU Apt / Bldg / Suite	RESIDENCE 123 SOME STREET	PU Phone	630 123 4567	
PU City	CHICAGO	PU County	соок	
PU State	IL	PU Zip Code	60647	
Medical Provider's Name	DR. HILARY JONES	Medical Provider's Most Direct Phone Number	630 222 3333	
Desination Loc Name	ST. ANTHONY'S MEDICAL CENTER			
DO Address	123 SOME MEDICAL ADD	RESS		
Apt / Bldg / Suite	321			
DO City	CHICAGO	DO County	COOK	
DO State	IL	DO Zip Code	60000	
				Edit Section 2
Category of Service	Service Car	Company	A A MEDICAR TRANSPORT PARK; 708-8370378	ATION SRV; OAK
Additional Info	Non Applicable			
Trip Notes	DETAILED INFORMATION OF SERVICE AND ANY AD		/HICH JUSTIFIES THE REQU N REQUESTED.	JESTED CATEGORY
				Edit Section 3
This trip will be reviewed by FT staff. Official approval or denial will be available for review in approximately 72 hours.				
			Pro	oceed to Confirm

If all information has been entered correctly, click on the "Proceed to Confirm" button.

This will bring you to the below screen. Read the agreement, and click on the check box next to "I have read and understand this agreement". Pressing the "Save" button will finalize the request. Note: "Save" will not be available until the box has been checked.



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The Trip Confirmation or Trip Detail screen will appear and can be printed for the records of the PassPORT User and/or the Requesting Organization. See appendix B for details on reading this screen.



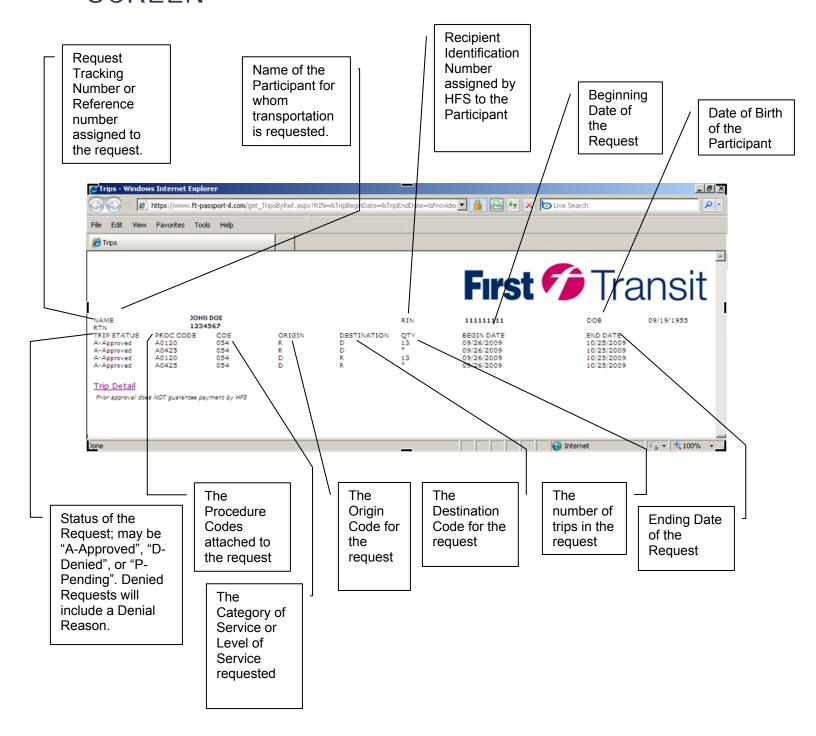
## G. RENEW TRIP / RENEW BY RTN

Dialysis facilities are able to renew dialysis standing orders entered through PassPORT, if all of the information in the previously approved request remains the same and no corrections are needed.



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## APPENDIX A – READING THE BILLING DETAIL SCREEN

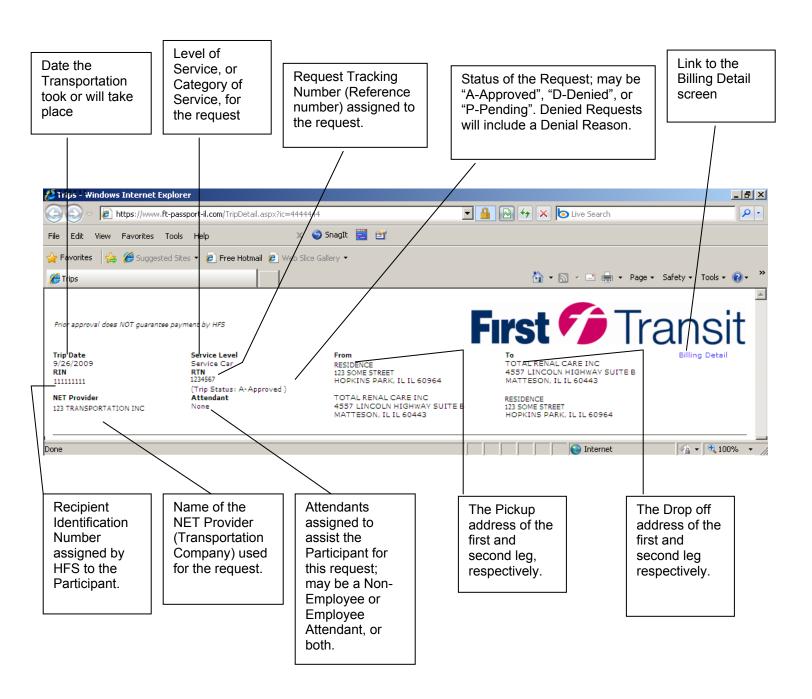


#### Note:

Approved Requests that have a negotiated rate will display an Amount on the Right Hand side of the screen.

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## APPENDIX B – READING THE TRIP DETAIL SCREEN



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## APPENDIX C - TRIP REASONS

#### TRIP REASONS - SINGLE TRIPS

ACUPUNCTURE-NON APPROVABLE SERVICE

ALZHEIMER'S DISEASE **AMPUTATION-ARM AMPUTATION-FINGER** AMPUTATION-FOOT AMPUTATION-LEG **AMPUTATION-TOE** 

**ANEMIA ANEURYSM ANOREXIA AQUA THERAPY ARTHRITIS ASTHMA** ALITISM

**BACK CONDITIONS BCHS RECOMMENDATION** 

**BELL'S PALSY** BHS-ADHD

**BHS-AGGRESSIVE DISORDER BHS-BIPOLAR DISORDER BHS-DEMENTIA** 

**BHS-DEPRESSION BHS-GROUP THERAPY** BHS-INDIVIDUAL

**BHS-MENTALLY CHALLENGED** 

**BHS-PHOBIAS** BHS-PSYCHOSIS **BHS-SCHIZOPHRENIA BHS-SUBSTANCE ABUSE BLADDER INFECTION** 

BLIND

**BLOOD CLOT-EMBOLISM BLOOD DISORDER BRACHIAL PLEXUS INJURY BRAIN INJURY BREATHING-ASTHMA BREATHING-BRONCHITIS BREATHING-COPD BREATHING-DIFFICULTY** 

**BREATHING-EMPHYSEMA** BREATHING-SHORTNESS/BREATH

**BREATHING-TRACHEOTOMY BURNS** 

**CANCER-BLADDER CANCER-BONE CANCER-BRAIN CANCER-BREAST** CANCER-CERVICAL **CANCER-COLON CANCER-KIDNEY** CANCER-LIVER **CANCER-LUNG** 

CANCER-LYMPHOMA CANCER-METASTATIC CANCER-ORAL/THROAT

**CANCER-OVARIAN** CANCER-PANCREATIC CANCER-PROSTATE CANCER-RECTAL

CANCER-SKIN

CANCER-SPIEEN CANCER-STOMACH CANCER-TESTICULAR CANCER-THROAT CANCER-THYROID **CANCER-UTERINE** 

CARPAL TUNNEL SYNDROME

CATARACT CATHETER **CELLULITIS** CEREBRAL PALSY CHEST PAIN

CHF-CONGESTIVE HEART FAILURE CHIROPRACTIC CARE CIRCULATORY ISSUES CIRCUMCISION CLEFT PALATE/LIP **CLUB FOOT** COLONOSCOPY CONSTIPATION

CONTRACTURES

CORONARY ARTERY BYPASS GRAFT (CABG) CORONARY ARTERY DISEASE (CAD)

CRANIAL FACIAL DEFORMITY CROHN'S DISEASE

CVA-CEREBROVASCULAR ACCIDENT/STROKE

CYSTIC FIBROSIS DCFS-BHS

**DEGENERATIVE JOINT DISEASE (DJD)** 

DENTAL WORK

**DEPARTMENTAL OVERRIDE** 

DERMATOLOGY

**DEVELOPMENTALLY DELAYED** 

DIABETES DIALYSIS DIARRHEA

DIFFICULTY SPEAKING-APHASIA DIFFICULTY SWALLOWING-DYSPHAGIA

DIVERTICULITIS DIZZINESS/VERTIGO DYSKINESIA DYSTONIA EAR INFECTION ECT AND EECP

END STAGE RENAL FAILURE/DISEASE

**ENDOSCOPY** 

ENT-EAR, NOSE & THROAT EPILEPSY/SEIZURES

**ERB'S PALSY** FAILURE TO THRIVE FAINTING (SYNCOPE) FAMILY PLANNING **FIBROMYALGIA** FRACTURE (OPEN/CLOSED)

**G-TUBE CHANGE** 

GALL STONE EXAMINATION/REMOVAL **GASTROINTESTINAL CONDITION (S)** GERD-GASTROESOPHAGEAL REFLUX DISEASE

**GLAUCOMA** 

**GOLDENHARS SYNDROME** 

**GUN SHOT WOUND** HEADACHE HEARING PROBLEM

HEART ATTACK **HEART CONDITION** HEMIPLEGIA/HEMIPARESIS HEMOPHILIA **HEMORRHOIDS** HIP-FRACTURE HIP-REPLACEMENT **HIV-AIDS** 

HODGKIN'S DISEASE HOSPITAL ADMIT HOSPITAL DISCHARGE HTN-HYPERTENSION HUMP IN BACK (KYPHOSIS) HYPERGLYCEMIA HYPERTENSION (HTN)

HYPERTHYROIDISM HYPOGLYCEMIA **HYPOTENSION** HYPOTHYROIDISM IMMUNIZATION INFECTION INFLUENZA INJECTIONS

IRRITABLE BOWEL SYNDROME

IV INFUSION **JAUNDICE** 

KIDNEY DISEASE/FAILURE KNEE-REPLACEMENT

**LEUKEMIA** LIVER DISEASE LIVER-CIRRHOSIS LIVER-HEPATITIS LOU GHERIG'S DISEASE LTC ADMIT

LTC DISCHARGE LUMPECTOMY LUPUS

MACULAR DEGENERATION

MASTECTOMY MENINGITIS MENOPALISE MORBID OBESITY **MULTIPLE SCLEROSIS** MUSCLE SPASM

MUSCULAR DYSTROPHY, CONGENITAL

MYASTENIA GRAVIS **NECK INJURY** 

**NEUROLOGICAL DISORDER** NEUROPATHY

NON-HODGKIN'S DISEASE NOSE BLEED (EPISTAXIS)

OCCUPATIONAL THERAPY ORGANIC BRAIN SYNDROME ORTHOPEDIC PROBLEM **OSTEOARTHRITIS OSTEOMYELITIS** 

PAIN (INDICATE TYPE IN NOTES)

PARALYSIS PARAPLEGIA PARKINSON'S DISEASE PHYSICAL EXAM PHYSICAL THERAPY PINCHED NERVE **PNEUMONIA** 

OSTEOPOROSIS

PODIATRIST (FEET CONDITIONS)

PRENATAL

PROSTATE PROBLEM

PassPORT User Manual Page 27 of 29 PROSTHETIC FITTING OR ADJUSTMENT

PULMONARY PROBLEM QUADRIPLEGIA

RENAL FAILURE

RHEUMATOID ARTHRITIS

SASS SERVICES
SCLERODERMA

SEIZURE DISORDER (NEC)
SICKLE CELL ANEMIA
SKIN CONDITION
SKIN GRAPH
SLEEP DISORDER

SPAO-CARDIAC REHAB-PHASE II

SPAO-COPD

SPAO-COUMADIN THERAPY
SPAO-ECT AND EECP
SPAO-HIGH RISK PRENATAL
SPAO-IV INFUSION
SPAO-OBESITY

SPAO-PULMONARY REHAB-PHASE II

SPAO-WOUND THERAPY SPEECH THERAPY SPINA BIFIDA SPINAL CORD INJURY

SPINAL PROBLEM
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STANDING ORDER-BHS

STANDING ORDER-CHEMOTHERAPY

STANDING ORDER-DIALYSIS
STANDING ORDER-OCCUPATIONAL
STANDING ORDER-PHYSICAL THERAPY
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TEST-PRE-OP
TEST-SLEEP STUDY
TEST-SWALLOW STUDY
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TEST-X-RAY

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THYROID PROBLEM
TORN LIGAMENTS
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TUBERCULOSIS

TUMOR ULCER-DECUBITUS ULCER-DIABETIC ULCER-GASTRIC

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#### TRIP REASONS - RECURRING TRIPS

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STANDING ORDER -BHS

STANDING ORDER-CHEMOTHERAPY

STANDING ORDER-DIALYSIS

STANDING ORDER-OCCUPATIONAL

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